

Making change happen

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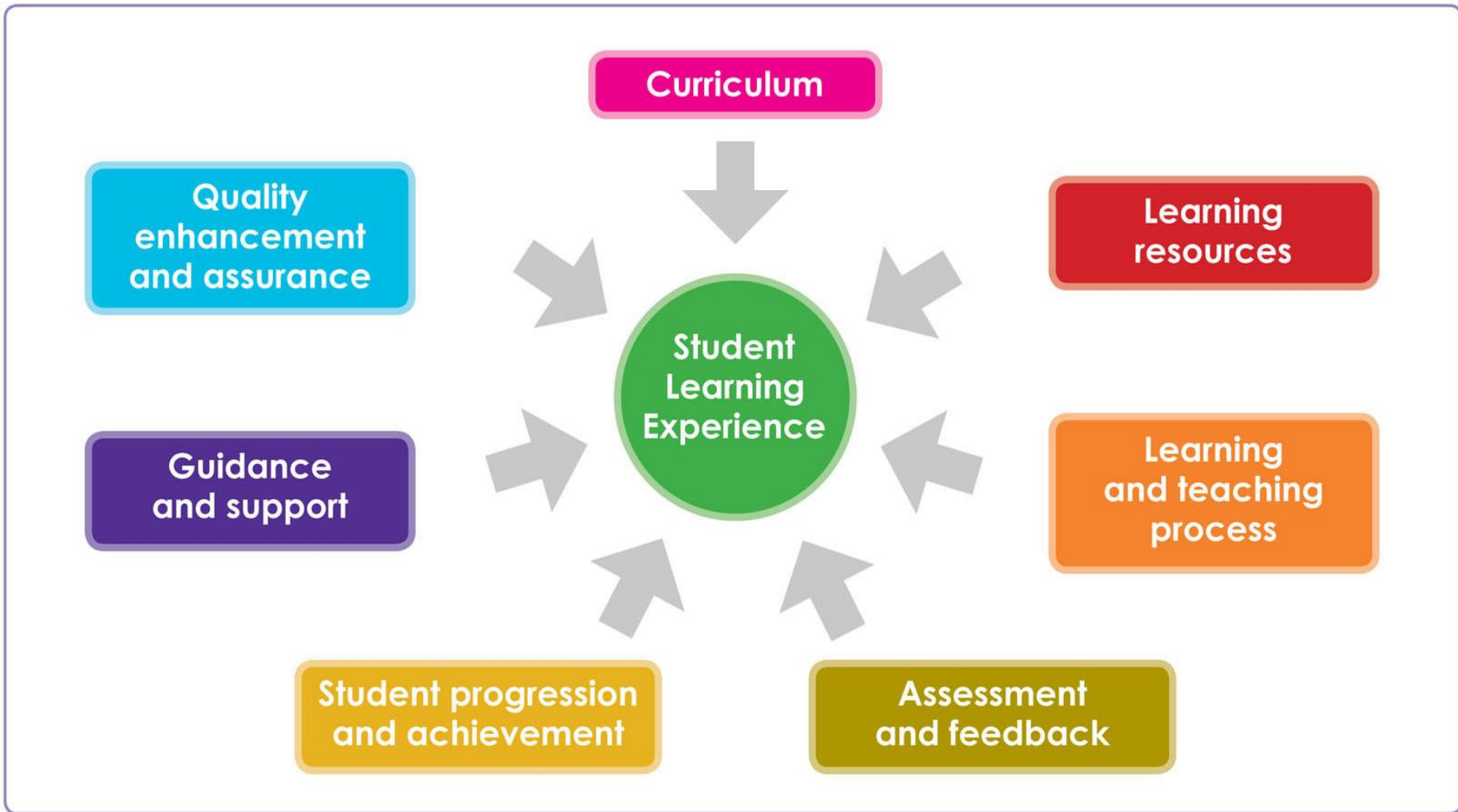


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Students as...



Student Learning Experience



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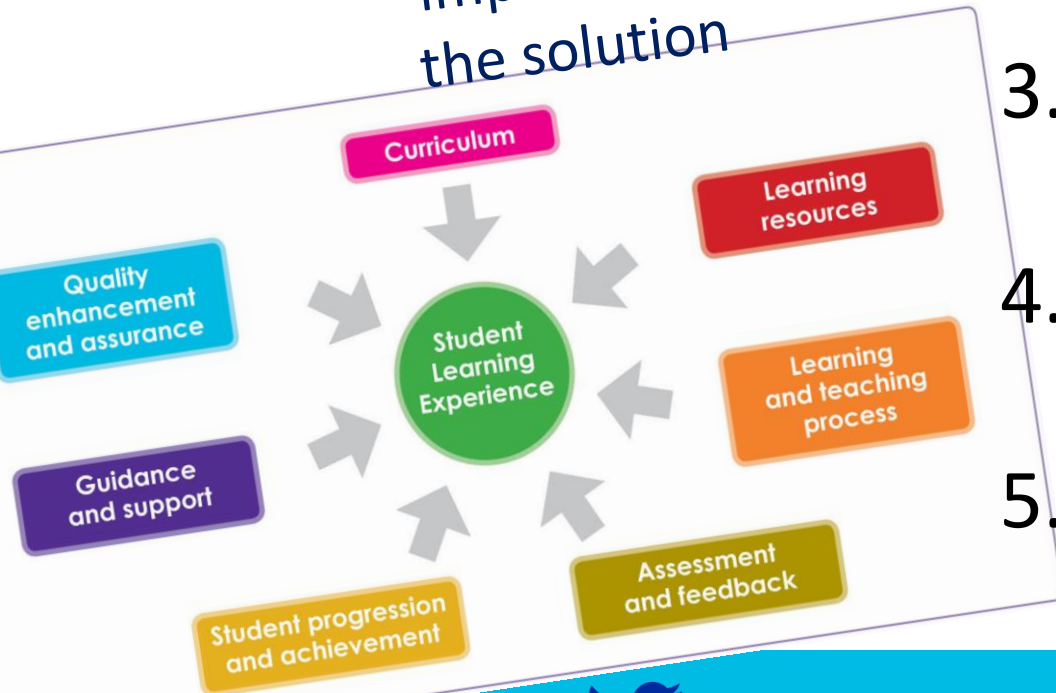
Feedback

Identify
the issue

Develop &
implement
the solution

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1. Focus group headings
2. Course committee agenda items
3. Headings in a student-led wiki
4. Research topics for course reps
5. Rep meeting discussion themes



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Students shaping the tools of feedback



4 steps to shaping tools

1. Designing the tool
2. Getting the feedback
3. Analysing results
4. Developing actions



Shaping tools = owning them

Institution A – a major refit of the campus

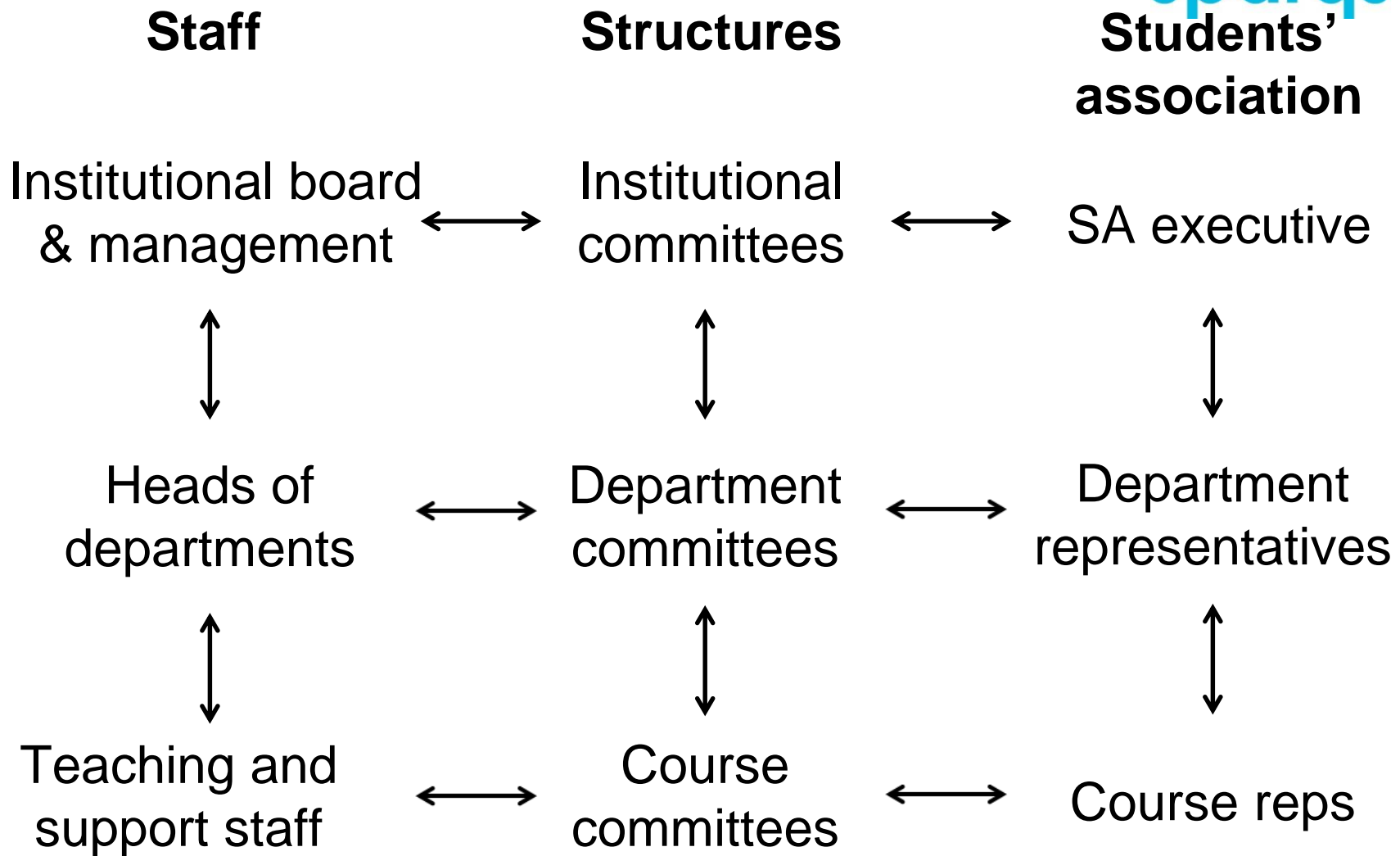
- Survey of student views of estates and buildings.
- Survey full of complex facilities and academic jargon.
- Students' association officers thought the survey was too confusing, and had no faith in the results.

Institution B – a new institution-wide student survey

- Low participation – one department had no responses!
- Head of Quality meets with staff and students from that subject area. They rewrite the survey. Uptake trebled!



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Your actions, priorities and questions

