

That's Quality! 2019 Universities AGENDA

Wednesday 17th July

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| 10.00 – 10.30 | Registration and coffee |
| 10.30 – 10.45 | Introduction and welcome |
| 10.45 – 11.30 | What is a quality student experience?
This introductory session will start to explore what makes a quality student experience and what is meant by assurance and enhancement of learning and teaching.
With Ailsa Crum, Head of Quality and Enhancement at QAA Scotland |
| 11.30 – 12.15 | What is student partnership?
In this session you will explore the concept of partnership and how it relates to your role as a student officer. |
| 12.15 – 12.30 | Coffee break |
| 12.30 – 13.30 | Diverse voices; diverse settings: how representative are you?
This session will help you to think about the diversity of your students and what you need to consider in your role as a student representative to ensure their voices are heard |
| 13.30 - 14.15 | Lunch |
| 14.15 – 15.15 | Understanding and using data
This session will explore how best to harness the information gleaned from data sources to support your work this year. |
| 15.15 – 15.30 | Coffee break |
| 15.30 – 17.00 | Using quality processes
In this session we will take a closer look at the processes and mechanisms that assure and enhance the quality of universities (e.g. the elements of the Quality Enhancement Framework etc.) and what they mean for you in your role. |
| 17.00 – 17.15 | Conclusions and end of day one |
| 19.00 | Dinner |

Thursday 18th July

- 09.30 – 10.00 **Check-out and coffee**
- 10.00 – 10.15 **Introduction to day two**
- 10.15 – 10.45 **Student voice at a national level: developing a network of education officers**
In this session we will explore how student views are represented at a national level and the support that exists this year for you in your role.
With Liam McCabe, President at NUS Scotland
- 10.45 – 12.15 **Engaging with the Enhancement Theme Student-led project**
This session will provide an introduction to the Enhancement Theme and Student-Led Project and opportunities to influence this work.
With William Hasty, Quality and Enhancement Specialist at QAA Scotland
- 12.15 – 13.00 **Lunch**
- 13.00 – 14.30 **Mental health and wellbeing in learning and teaching**
This session will focus on mental wellbeing from a learning and teaching perspective, and explore how this can complement the work already being done to tackle stigma and improve access to support services.
With Katie Gowing, Student Health Project Consultant at NUS Scotland
- 14.30 – 14.45 **Break**
- 14.45 – 15.45 **What's next?**
In this session you will have an opportunity to think about your role as a student leader and what you need to consider to be successful in your role.
- 15.45 – 16.00 **Conclusions and finish**