

That's Quality! Universities 2020 AGENDA

Monday 13th July

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| 9:45 – 10:00 | Introduction and welcome |
| 10:00 – 10:45 | Getting to know you/What does an Education Officer do during Covid-19?
This will be an opportunity for you to get to know your tutor group and the sparqs Development Consultant who will be supporting you throughout the course.
This session will also look at the hopes and fears you have for the year ahead in your role. |
| 10:45 – 11:00 | Break |
| 11:00 – 11:45 | What is Quality
In this session you will explore the Quality landscape in the Scottish sector. |
| 11.45 – 12:15 | Engaging Students Online
This session will introduce you to the skills and tools needed to successfully engage students online. You will be set a group work task around this. |
| 12.15 – 14:15 | Activity break
This is your opportunity to break for lunch and have some time away from your screen. There will be a group work task for you to complete during this time. |
| 14:15 – 15:15 | Panel discussion: Institutional perspectives on Covid-19
A panel of 4 experts will discuss Covid-19 and take your questions about how institutions are responding to, and managing the student experience during the pandemic. |
| 15:15 – 15:30 | Break |
| 15:30 – 16:30 | Engaging Students Online
This is the second part of the engaging students online session and you will present your group work activity to your tutor group. |
| 16:30 – 19:30 | Break |
| 19:30 – 21:00 | Quiz
An optional but highly recommended team quiz hosted by sparqs' very own quizmaster Justin! |

Tuesday 14th July

- 09:30 – 09:45 **Introduction to day two**
- 09:45 – 10:45 **Meet the agencies**
This session will provide a chance for you to get to know the various sector agencies and what they do to support universities. Representatives from SFC, NUS Scotland, Universities Scotland, QAA Scotland and Advance HE will be in attendance.
- 10:45 – 11:00 **Break**
- 11:00 – 11:30 **Partnership in action**
This session will explore how student officers can work in partnership with institutions.
- 11:30 – 12:00 **Data**
This session will introduce what data is available to student officers and how this can be used to enhance the student experience, with a specific focus on E, D & I data. You will be set a group work task during this session.
- 12:00 – 14:00 **Activity break**
This is your opportunity to break for lunch and have some time away from your screen. There will be a group work task for you to complete during this time.
- 14:00 – 14:45 **Understanding and Using Data**
This session will be a chance to reflect and discuss on the group task set in the previous session
- 14.45 – 15.15 **Self-reflection and change management**
In this session you will have an opportunity to think about your role as a student leader, the importance of self-reflection and how you reflect on the impact of change.
- 15:15 – 15:45 **What does an Education Officer do during Covid-19?**
In this session you will reflect on your hopes and fears for the year and have an opportunity for discussion and asking any final questions.
- 15:45 – 16:00 **Close of day two**
Closing session